

Tool 2.5.11 Self-Check Reflective Questions Checklist for Boards and Executive leaders: Board Effectiveness

Self- check question	Comment / Action
1. Does the board keep its focus on the strategic governance of the organisation rather than getting caught up in the minutiae of operational activity?	
2. Do we as a board have the capability to confidently, effectively and independently evaluate information, advice, quotes and recommendations that we may seek from external agencies, providers and consultants?	
3. Do we routinely and consistently ensure consultation and feedback with our service users, their families, carers and advocates to make sure that the organisation's mission is achievable in the NDIS environment or if in fact the vision needs to change?	
4. Have we as a board identified and communicated a clear and unequivocal vision for the organisation and its clients as it transitions into the NDIS?	
5. How do we ensure that the board members understand their responsibilities, accountabilities and expectations?	
6. How do we as a board evaluate our performance as a board - what key performance indicators have we put in place for us to review against?	

Self- check question	Comment / Action
7. What board professional development activities and education do we access/need so as to ensure a high functioning board?	
8. How do we determine what gaps in current expertise, knowledge, skills and experience may exist between our various boards members so that we can recruit to fill those gaps?	
9. How would we as a board respond if our performance evaluation identified that we are not reaching our performance expectations?	
10. Do we as a board have the financial management capability, expertise and processes in place to monitor the financial health of the organisation as we move to the market driven NDIS system?	
11. Have we adequately risk assessed the disruption that transitioning to the NDIS will create and will our risk mitigation responses ensure the future of the service according to our Risk Management Framework?	
12. Do we as a board understand how to lead our organisation and its people through the changes ahead to ensure a strong customer focussed culture is created and sustained?	